eXist Solutions Privacy Policy

Our postal address is: Ginsheimer Straße 1 65462 Ginsheim-Gustavsburg Germany

We can be reached via e-mail at info@existsolutions.com or you can reach us by telephone at +49 61 422 103 07.

Protecting your privacy is important to us. We hope the following statement will help you understand how eXist Solutions collects, uses and safeguards the personal information you provide to us on our site.

For each visitor to our Web page, our Web server automatically recognizes only the consumer's domain name, but not the e-mail address (where possible).

We collect the e-mail addresses of those who communicate with us via e-mail.

The information we collect is used to process subscriptions, create invoices and for servicing your support requests. It is not shared with other organizations for commercial purposes. We will never sell or rent your email address.

If you supply us with your postal address on-line you will only receive the information for which you provided us your address.

Persons who supply us with their telephone numbers on-line will only receive telephone contact from us with information regarding orders they have placed on-line, or for requests for communication.

We use Cookies (small text snippets that get send from our server to your browser) to maintain sessions or store default settings for you. These cookies will not be used for tracking your website activities nor to follow your path through the internet. If you got any questions regarding our Cookie usage please refer to the email address in this document.

We do not use website tracking to follow your activities on the internet or to place ads. However we might use website analysis tools to generate statistical data about our websites' usage to improve our webpages. The data we gather are not personalised but track location of requests, duration of stay and devices used to browse our site. If you got any concerns about this please contact us.

Upon request we provide site visitors with access to all information [including proprietary information] that we maintain about them.

Consumers can access this information by submitting an e-mail to info@existsolutions.com.

Consumers can have this information corrected by sending us e-mail at the above address.

If you feel that this site is not following its stated information policy, you may contact us via email or at the above addresses or phone number.